



A message from the
Office of Safety & Security

Dear Mercy College Community,

The “In Case of Crisis” mobile application, currently used by Mercy College for emergency notification and resources, has recently changed to become “CrisisManager.” Below are instructions for installing the new application to your mobile device. If you have any questions or need assistance, please contact Director of Security Cesar Robles at (914) 674-7185.

For those who have not installed either “In Case of Crisis” or “CrisisManager” yet, please follow the instructions below:

3 ways to download CrisisManager

1. Scan the QR Code with your smartphone
2. Search “CrisisManager” on the app store
3. Go to <http://q-r.to/Crisis>



If the QR code works, install the app on your device and navigate to “Step 4” below

If the QR does not work, please follow these alternate download and install steps:

Step 1: Open Google Play Store (Android Device) or Apple App Store (Apple Device)

Step 2: Search for “Crisis Manager” or use the links below

- **iTunes Link:** <https://itunes.apple.com/us/app/schooldude-crisismanager/id914722585?mt=8>
- **Google Play Store Link:** <https://play.google.com/store/apps/details?id=com.dudesolutions.sdcm01&hl=en>

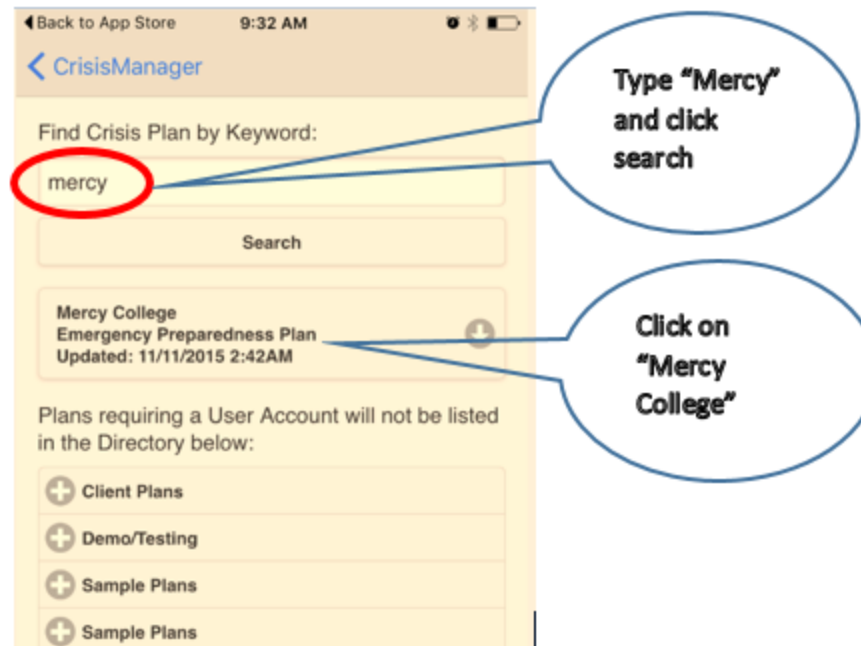
Step 3: From the list of results choose “SchoolDude CrisisManager” and install it.



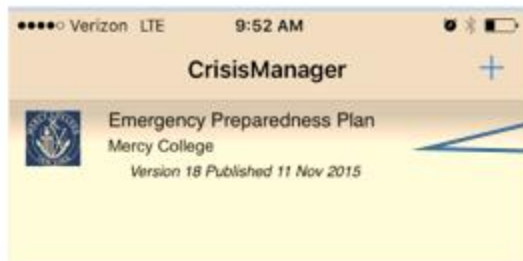
Step 4: Once installed open the CrisisManager App and select **continue without login**.



Step 5: On the search bar type “**Mercy**” and click search. From the list of search results select “**Mercy College – Emergency Preparedness Plan**”



Step 6: After the plan is added, you can click on the **"Mercy College Plan"** which will display the Mercy College emergency notification and resources.



Click on the Mercy College Plan



Mercy College emergency notification and resources will now be displayed

For those who currently have “In Case of Crisis” installed, please follow the instructions below on “SchoolDude.com
Crisis Manager Transition:”

How to Migrate from In Case of Crisis Education to CrisisManager

Open the **In Case of Crisis Education** (Crisis Edu) app on your device.



Tap the banner on the main screen of your app or within any of your plans.



This shortcut will take you to the App Store or Google Play store to easily download the **CrisisManager** app.

- Once “CrisisManager” is installed, navigate to “Step 4” above to add the “**Mercy College – Emergency Preparedness Plan**” to the application
- You should delete the “In Case of Crisis” App from your mobile device.